The background features abstract, overlapping geometric shapes in various shades of green, ranging from light lime to dark forest green. These shapes are primarily located on the left and right sides of the slide, framing the central text. The overall aesthetic is clean and modern.

# Writing Effective Learning Outcomes

# Assessment

Measuring, analyzing, and improving student achievement of intended learning outcomes

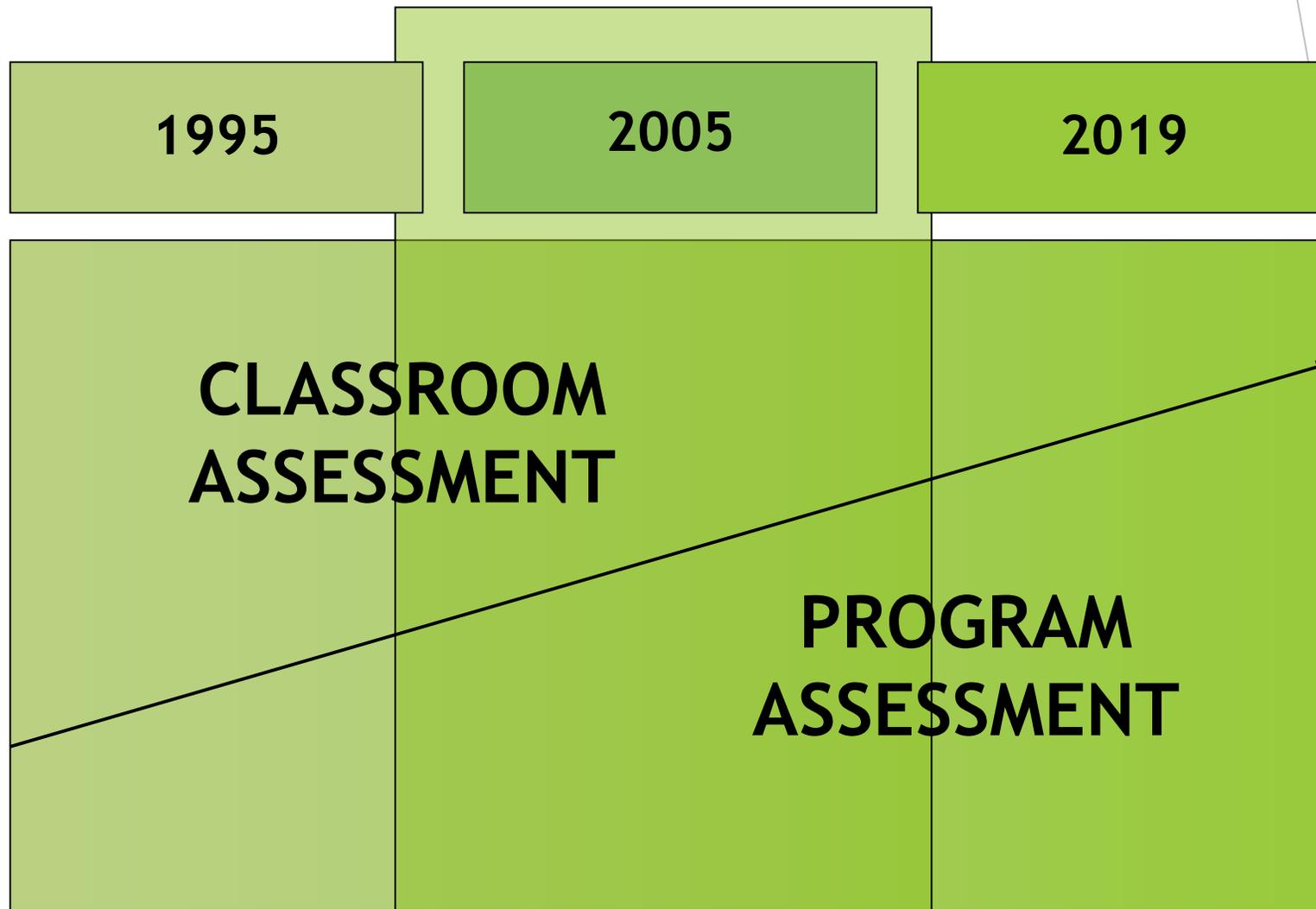
Assessment can be conducted...

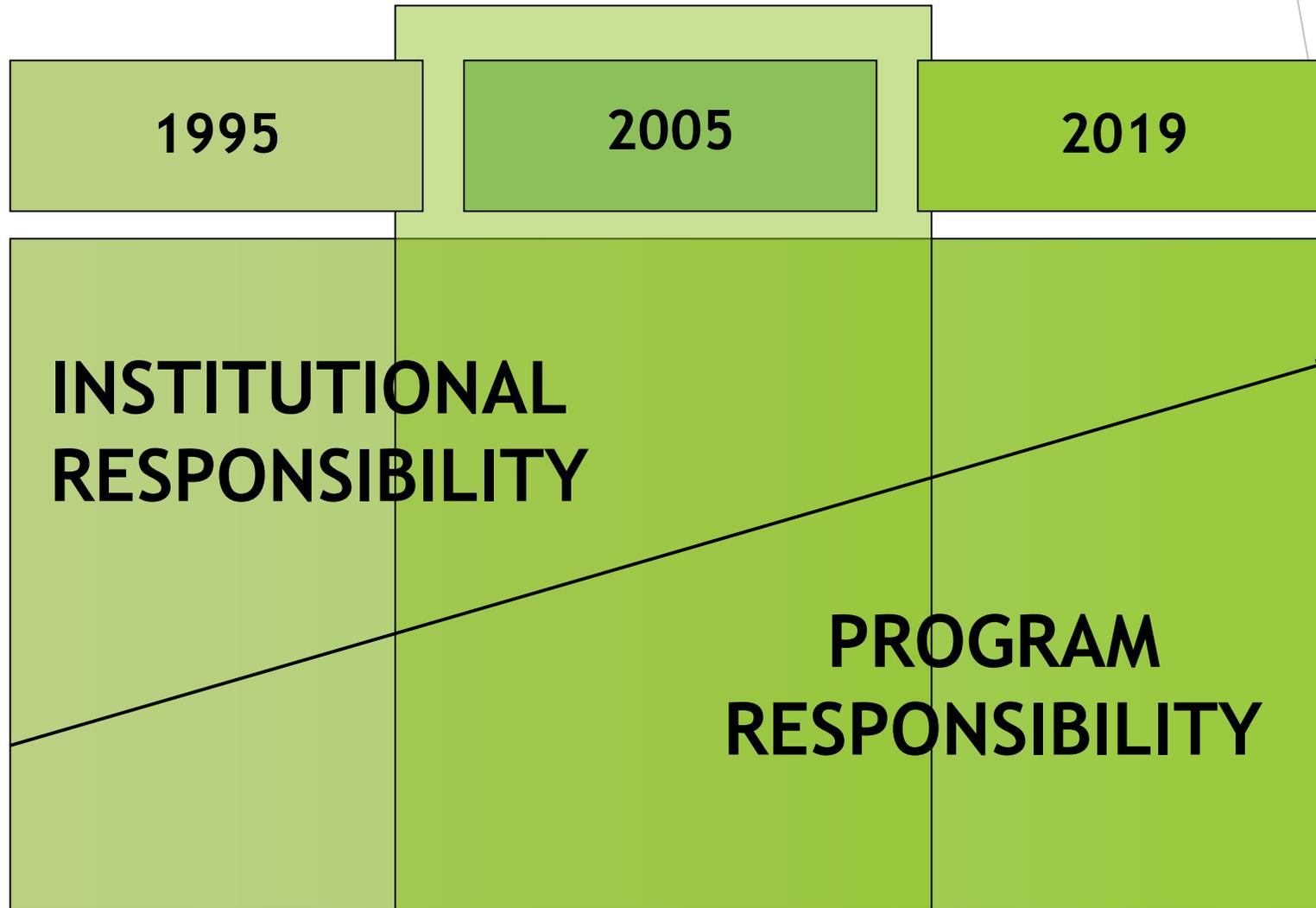
Institutional level

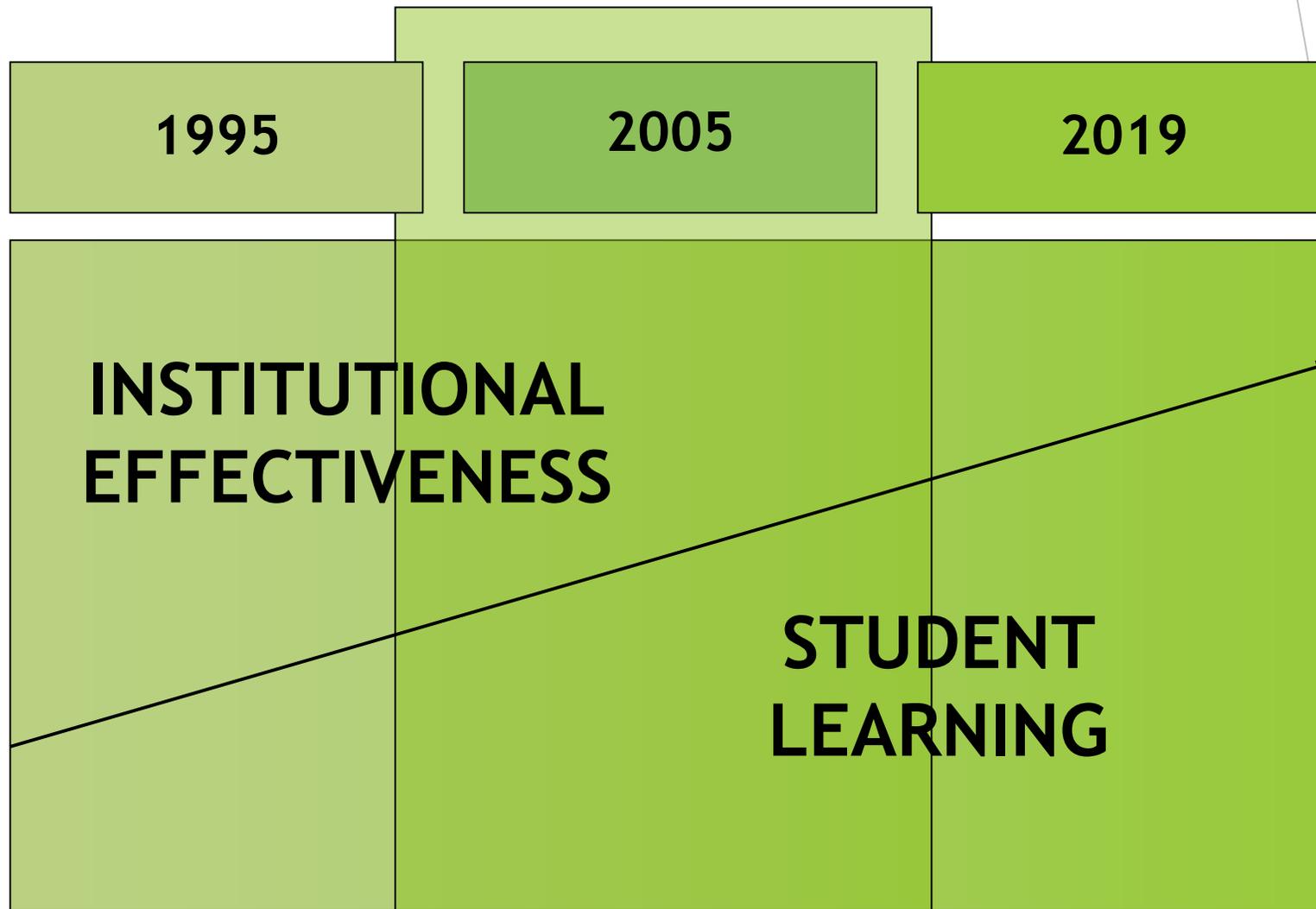
General Education

Program

Course







# Today's goals

- ▶ Confirm understanding of effective learning outcomes
- ▶ Discuss how outcomes are understood through “performance indicators”

# Evaluation ~ Assessment

## Evaluation

- ▶ Provides judgment on the performance
- ▶ Regards the performance as finished
- ▶ Common examples: SAT, ACT, other “secure” tests, end-of term grades.

## Assessment

- ▶ Provides information about the relationship on performance to the intended goal/outcome
- ▶ Provides information students can use to improve performance
- ▶ Provides comment, insight coaching, corrective annotation, description of expected performance.

## Evaluation

## Assessment

**Quizzes**

**Count toward  
final grade**

**Used to  
determine  
whether students  
understand**

**Tests**

**Scored and  
returned**

**Scored, tabulated,  
returned/discussed;  
adjustments made to  
syllabus**

**Rubrics**

**Returned to  
students  
with grade**

**Returned after  
being aggregated  
and analyzed;  
adjustments made  
to syllabus**

# Learning Outcomes

Statements describing what students know, understand, and *can do* with their knowledge as a result of their experience in the program

Can be written for a course, a program, or an entire institution

*Huba, M - Iowa State AAHE/HLC*

# Student Learning Outcomes

Learner-Centered

Specific

Action-oriented

Cognitively appropriate

# Effective Course Outcomes...

- Build to program outcomes
- Are realistic
- Build in complexity over time
- Are linked to program design and outcomes

# Effective Program Outcomes focus on...

- ▶ Critical but broad outcomes
- ▶ Knowledge/skills developed over time that increase in sophistication
- ▶ Integration of skills and knowledge
- ▶ What a graduate will be able to do upon completion of the degree program

# Common Format

Students **will be** able to <<action verb>>  
<<something>>

| KNOWLEDGE | COMPREHENSION | APPLICATION | ANALYSIS      | SYNTHESIS  | EVALUATION  |
|-----------|---------------|-------------|---------------|------------|-------------|
|           | Associate     |             |               | Arrange    | Appraise    |
| Cite      | Classify      |             | Analyze       | Assemble   | Assess      |
| Count     | Compare       | Apply       | Appraise      | Collect    | Choose      |
| Define    | Compute       | Calculate   | Calculate     | Compose    | Compare     |
| Draw      | Contrast      | Classify    | Categorize    | Construct  | Criticize   |
| Identify  | Differentiate | Demonstrate | Classify      | Create     | Determine   |
| List      | Discuss       | Determine   | Compare       | Design     | Estimate    |
| Name      | Distinguish   | Dramatize   | Debate        | Formulate  | Evaluate    |
| Point     | Estimate      | Employ      | Diagram       | Integrate  | Grade       |
| Quote     | Explain       | Examine     | Differentiate | Manage     | Judge       |
| Read      | Express       | Illustrate  | Distinguish   | Organize   | Measure     |
| Recite    | Extrapolate   | Interpret   | Examine       | Plan       | Rank        |
| Record    | Interpolate   | Locate      | Experiment    | Prepare    | Rate        |
| Repeat    | Locate        | Operate     | Inspect       | Prescribe  | Recommend   |
| Select    | Predict       | Order       | Inventory     | Produce    | Revise      |
| State     | Report        | Practice    | Question      | Propose    | Score       |
| Tabulate  | Restate       | Report      | Separate      | Specify    | Select      |
| Tell      | Review        | Restructure | Summarize     | Synthesize | Standardize |
| Trace     | Tell          | Schedule    | Test          | Write      | Test        |
| Underline | Translate     | Sketch      |               |            | Validate    |
|           |               | Solve       |               |            |             |
|           |               | Translate   |               |            |             |
|           |               | Use         |               |            |             |
|           |               | Write       |               |            |             |

| KNOWLEDGE | COMPREHENSION | APPLICATION | ANALYSIS      | SYNTHESIS | EVALUATION |
|-----------|---------------|-------------|---------------|-----------|------------|
|           | Associate     |             |               |           |            |
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| Record    | Interpolate   | Locate      | Examine       | Plan      | Rank       |
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| Tell      | Review        | Restructure |               |           |            |
| Trace     | Tell          | Schedule    |               |           |            |
| Underline | Translate     | Sketch      |               |           |            |
|           |               | Solve       |               |           |            |
|           |               | Translate   |               |           |            |
|           |               | Use         |               |           |            |
|           |               | Write       |               |           |            |
|           |               |             | Test          | Write     | Test       |
|           |               |             |               |           | Validate   |

Lower division course outcomes

**KNOWLEDGE      COMPREHENSION      APPLICATION      ANALYSIS      SYNTHESIS      EVALUATION**

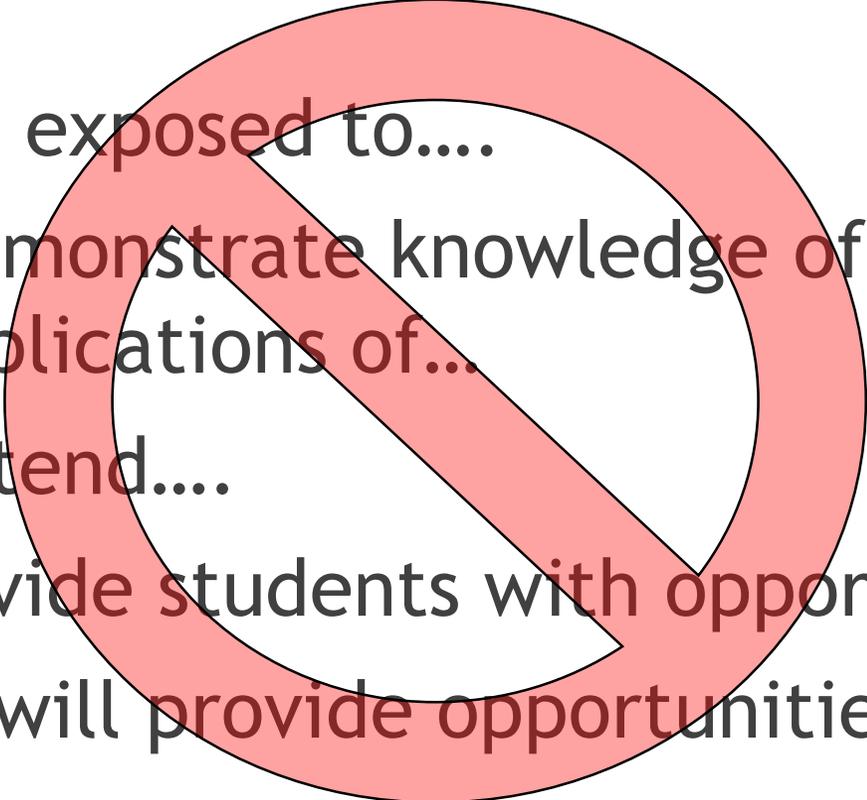
|          |               |             |               |            |             |          |
|----------|---------------|-------------|---------------|------------|-------------|----------|
| Cite     | Associate     |             |               |            | Arrange     | Appraise |
| Count    | Classify      | Apply       | Analyze       | Assemble   | Assess      |          |
| Define   | Compare       | Calculate   | Appraise      | Collect    | Choose      |          |
| Draw     | Compute       | Classify    | Calculate     | Compose    | Compare     |          |
| Identify | Contrast      | Demonstrate | Categorize    | Construct  | Criticize   |          |
| List     | Differentiate | Determine   | Classify      | Create     | Determine   |          |
| Name     | Discuss       | Dramatize   | Compare       | Design     | Estimate    |          |
| Point    | Distinguish   | Employ      | Debate        | Formulate  | Evaluate    |          |
| Quote    | Estimate      | Examine     | Diagram       | Integrate  | Grade       |          |
| Read     | Explain       | Illustrate  | Differentiate | Manage     | Judge       |          |
| Recite   | Express       | Interpret   | Distinguish   | Organize   | Measure     |          |
| Record   | Extrapolate   | Locate      | Examine       | Plan       | Rank        |          |
| Repeat   | Interpolate   | Operate     | Experiment    | Prepare    | Rate        |          |
|          | Locate        | Order       | Inspect       | Prescribe  | Recommend   |          |
|          |               | Practice    | Inventory     | Produce    | Revise      |          |
|          |               | Report      | Question      | Propose    | Score       |          |
|          |               |             | Separate      | Specify    | Select      |          |
|          |               |             | Summarize     | Synthesize | Standardize |          |
|          |               |             | Test          | Write      | Test        |          |
|          |               |             |               |            | Validate    |          |

Upper division/program outcomes

# Viabile learning outcomes?

- Students will be exposed to....
- Students will demonstrate knowledge of the history, theories and applications of...
- Students will attend....
- Faculty will provide students with opportunities to....
- The curriculum will provide experiences.....

# Viabile learning outcomes ?

- Students will be exposed to....
  - Students will demonstrate knowledge of the history, theories and applications of...
  - Students will attend....
  - Faculty will provide students with opportunities to....
  - The curriculum will provide opportunities.....
- 

## What about these...?

- ▶ Students will be able to lead within the structure of a team
- ▶ Students will reason using simplified economic models
- ▶ Students will differentiate between their personal values and the value system of others.

*Huba, M - Iowa State AAHE/HLC*

Students will be able to...

Critically comprehend, interpret, and evaluate written, visual, and aural material.



Students will be able to...

Recognize, analyze, and interpret human experience in terms of personal, intellectual, and social contexts.

Students will be able to...

Demonstrate the ability to solve problems, to work independently, and to work as members of a team.

Students will be able to...

**Be recognized for excellent preparation and will be vigorously recruited by employers.**

Students will be able to...

Map the motions of key celestial objects over time and analyze the patterns in these motions, use these to predict positions of the objects and describe their importance to various scientific traditions.

Students will be able to...

Adjust technique for non-routine situations.

Students will be able to...

Interpret data.

Students will be able to...

Gather, organize and present data visually, orally and mathematically.

Students will be able to...

Demonstrate how to troubleshoot technology related to the field.

Students will be able to...

**Articulate the ethical standards of the profession.**

Students will be able to...

Understand the cultural contributions of the arts.

Students will be able to...

Demonstrate professionalism required to  
succeed in business administrative capacities.

## Students will be able to...

- ▶ Identify examples of how institutional racism has attempted to prevent multicultural peoples from succeeding in our society and also identify ways that all of us can deal with and overcome this historic trauma and/or protest against continued acts of oppression through decolonization and a variety of creative expressions in order to succeed in our own lives.

Students will be able to...

**Produce diagnostic quality radiographic images.**

Students will be able to...

Demonstrate skills in network infrastructure and servers as it relates to the industry.

Students will be able to...

Evaluate the advantages of alternative solutions.

Students will be able to...

Create a web page.

Students will be able to...

Create works of art in a medium of their choice.

Students will be able to...

Use statistical skills in professional research.

Students will be able To...

Adapt communication style for different situations.

Students will be able to...

Consistently value clients' opinions and experiences.

Students will be able to...

Use statistical software.

# Students will be able to

- ▶ Develop professional attitudes and habits of punctuality, honesty, respect, accountability, leadership, professional and personal integrity, and self-directedness while contributing to personal and group goals.

Students will be able to...

Articulate the advantages and disadvantages of treatment protocols.

Students will be able to...

Explain procedures to a patient.

Students will be able to...

Troubleshoot an equipment failure.

Students will be able to...

Appropriately use the professional vocabulary of the field.

Students will be able to...

Define the major factors that could potentially contribute to system failure.

Students will be able to...

Write a business plan.

Students will be able to...

**Design a solution to a technical problem.**

Students will be able to...

Interpret performance data.

Students will be able to...

Demonstrate a basic knowledge of human anatomy.

Students will be able to...

Students will be able to define 200 medical terms.

Students will be able to...

Know the history of Belize.

Students will be able to...

Convert dollars into Euros.

Consider...

If you have more than one action verb---keep the one that represents the highest order of thinking.

Students will be able to define, explain and evaluate.....

Students will be able to describe, analyze and interpret.....



Keep in mind that outcomes should be

Meaningful....

Measurable....

Manageable....

Outcomes need to be defined...

# Performance Indicators

components...elements...features...

competencies...characteristics...traits

Provide a common language for describing student learning

*Are outcome specific*

Work best when shared across faculty

# Performance indicators...answer the questions

What would successful accomplishment of the outcome look like?

How would you know that students have achieved the outcome?

.....They should relate easily to grading criteria  
And are specific to the outcome...not the assignment

# Communication

```
graph TD; A[Communication] --> B[Write]; A --> C[Speak]; A --> D[Relate]; A --> E[Listen]; A --> F[Participate];
```

Write

Speak

Relate

Listen

Participate

# Communication

Write

Speak

Relate

Listen

Participate

Indicator

Indicator

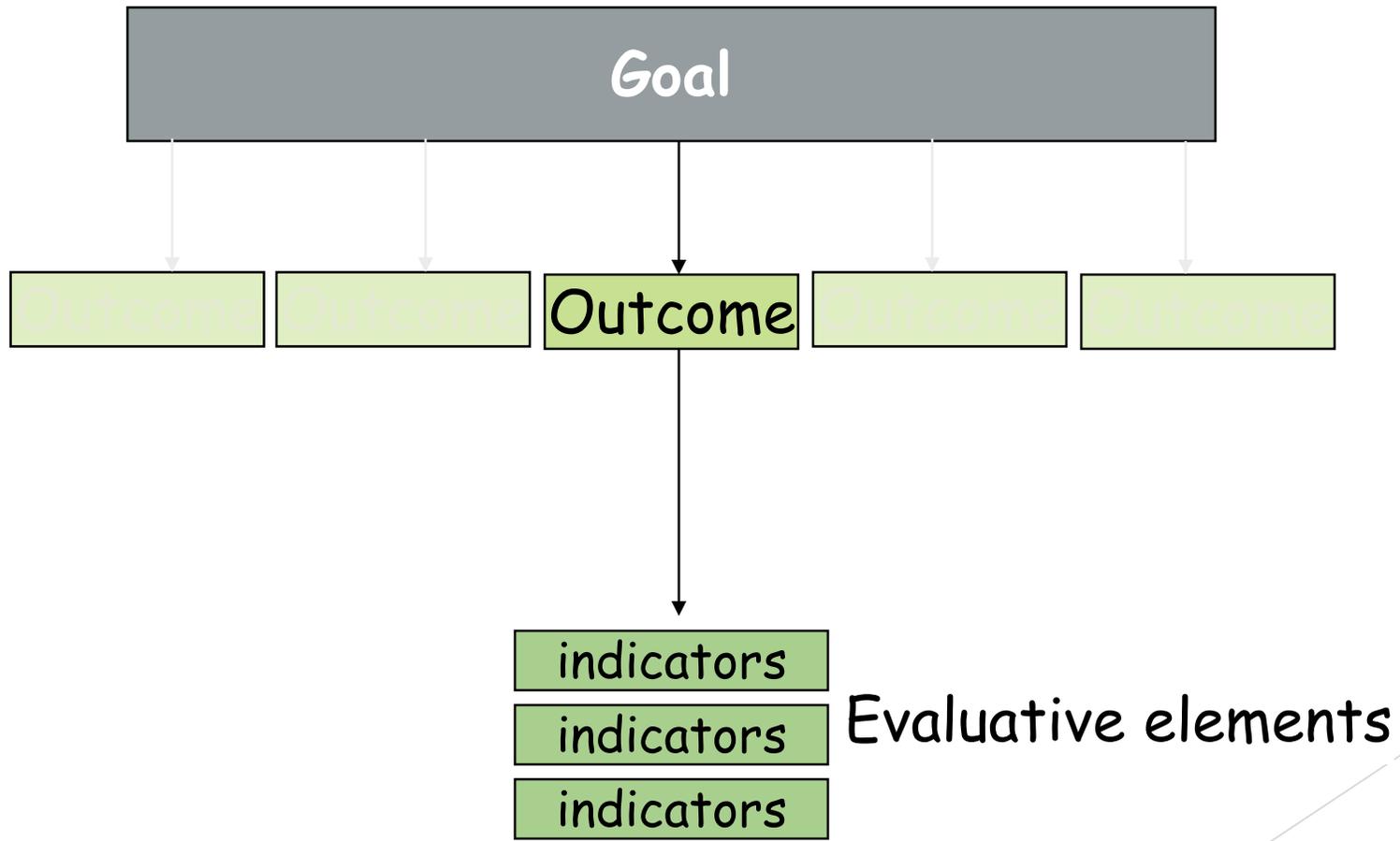
Indicator

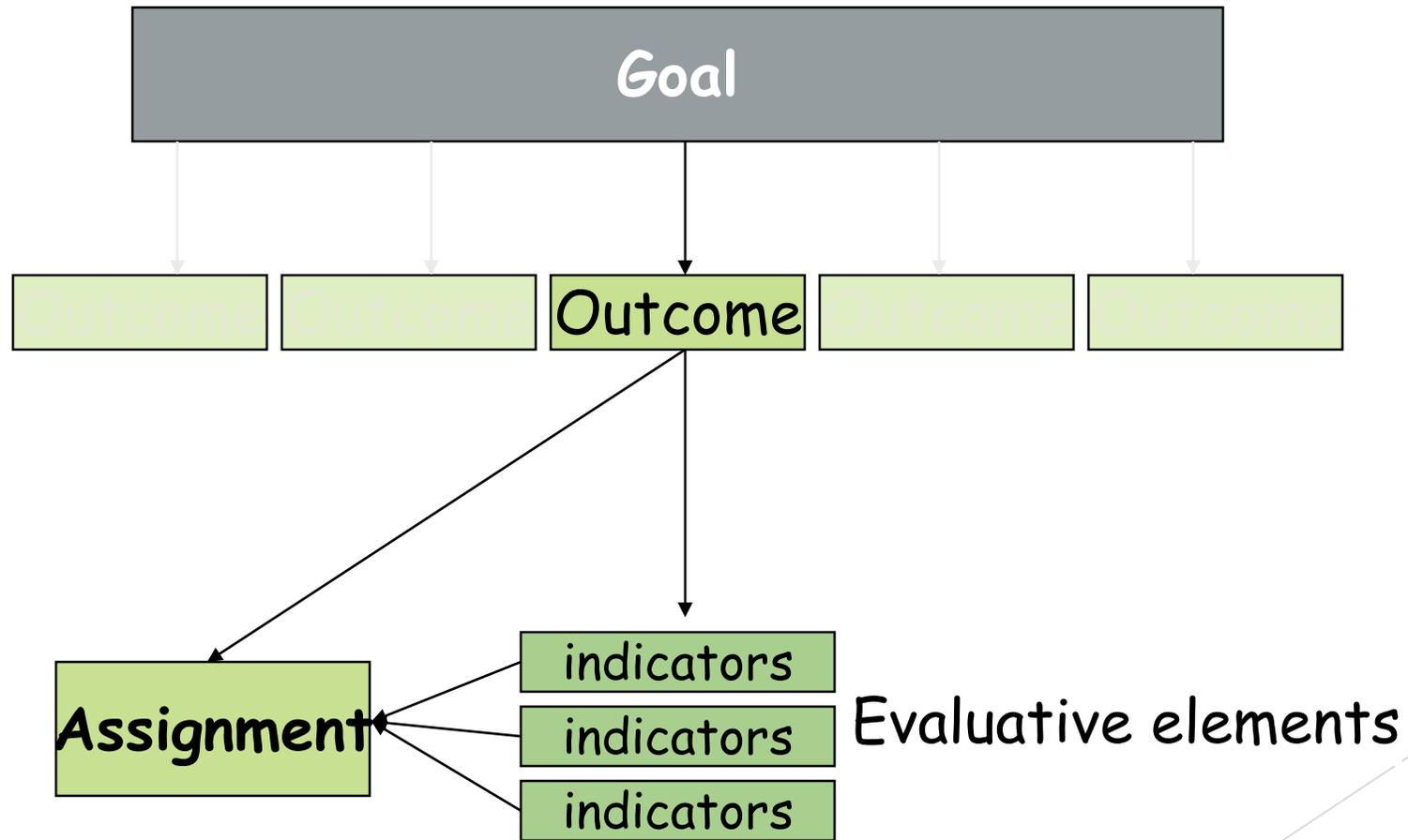
Indicator

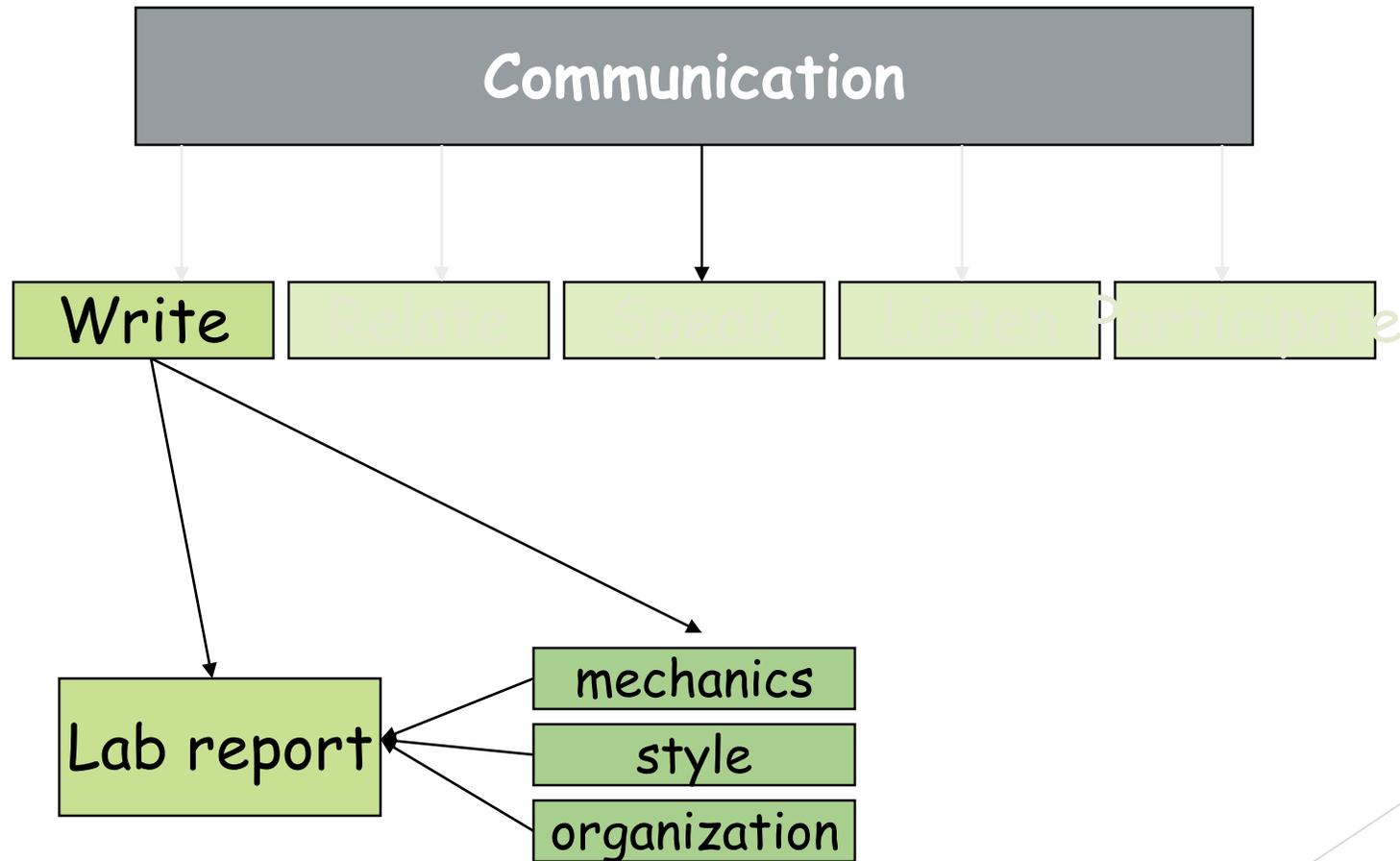
# Communication

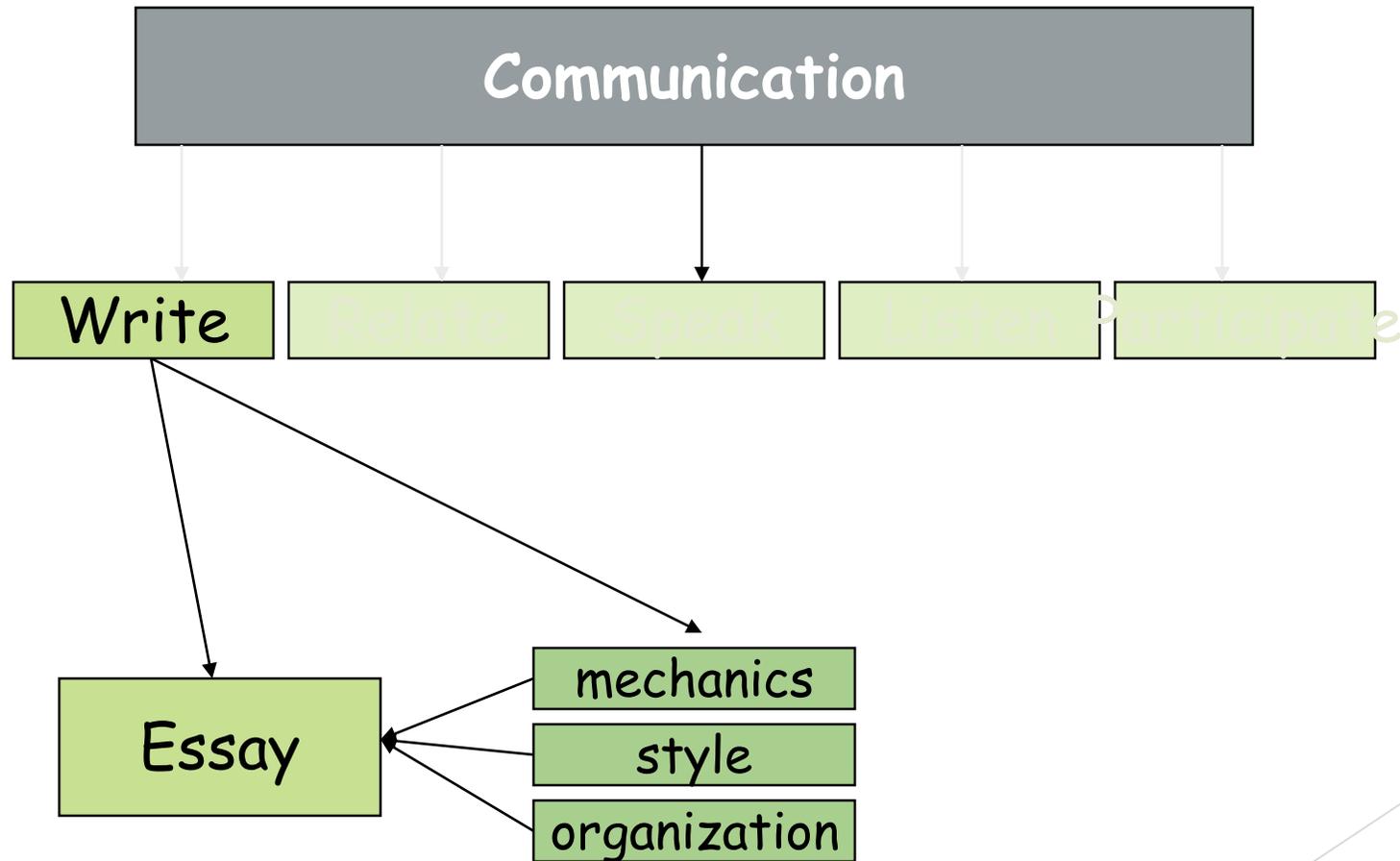
Write    Speak    Relate    Listen    Participate

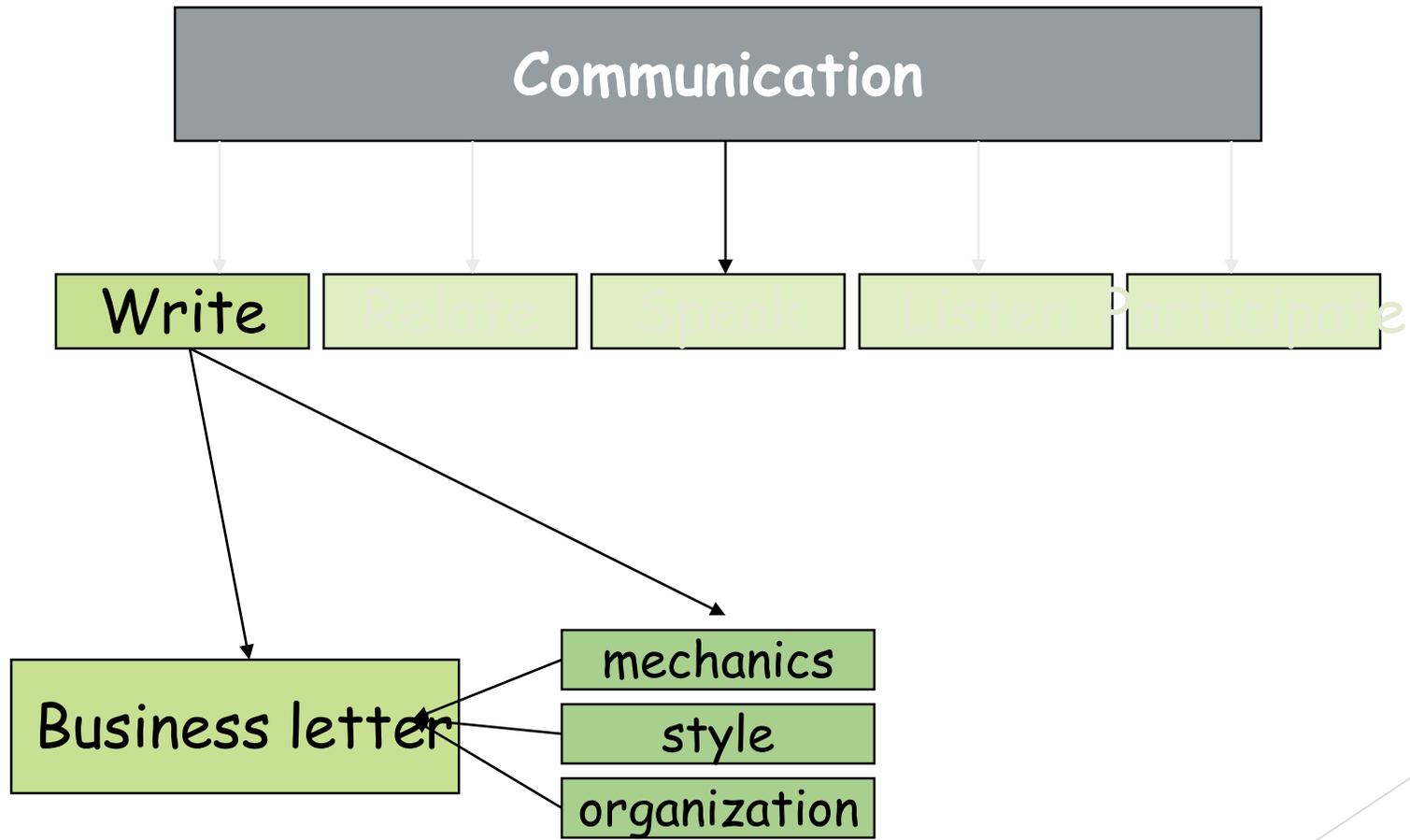
|           |           |
|-----------|-----------|
| Indicator | Indicator |
| Indicator | Indicator |
| Indicator | Indicator |
| Indicator |           |

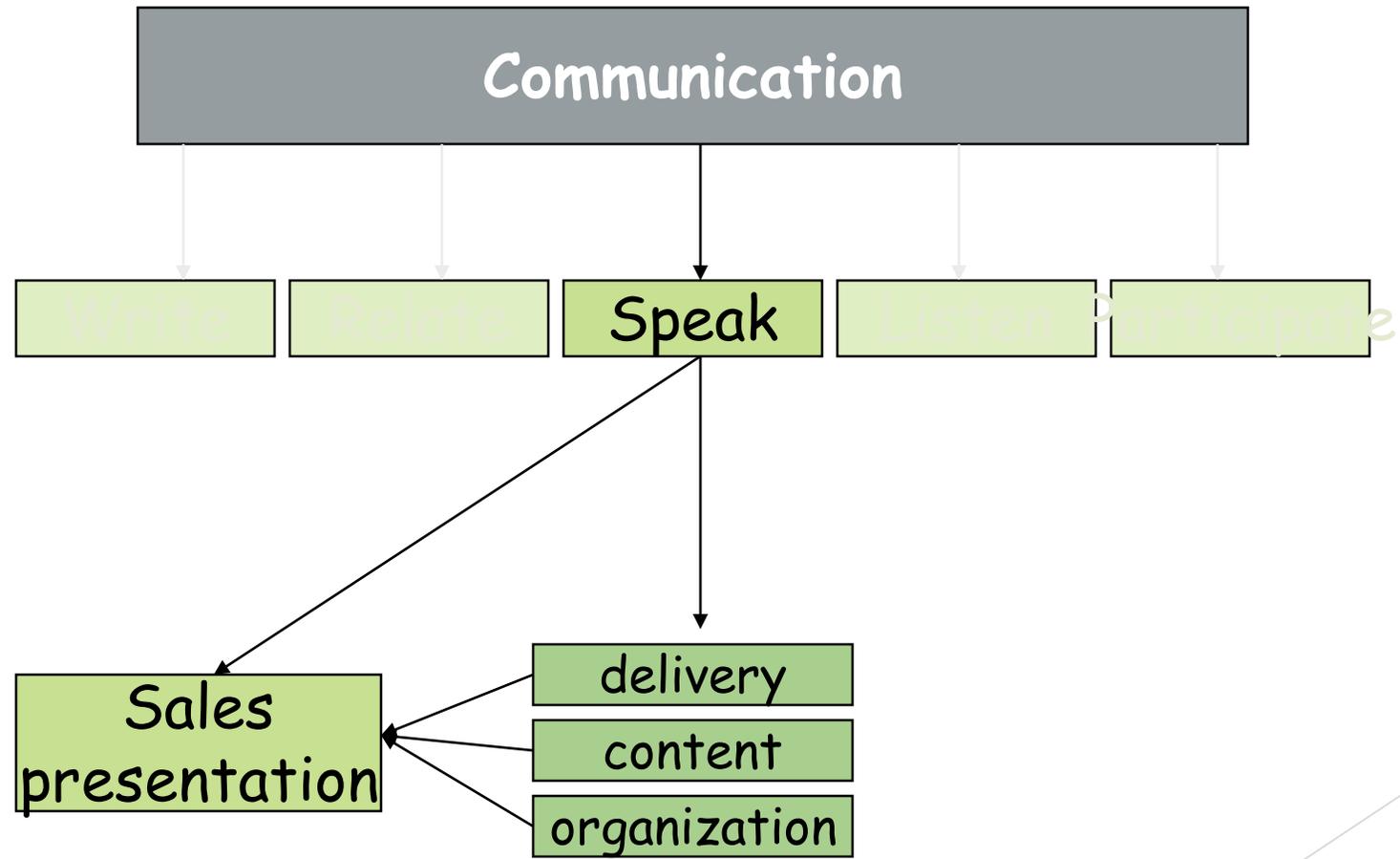


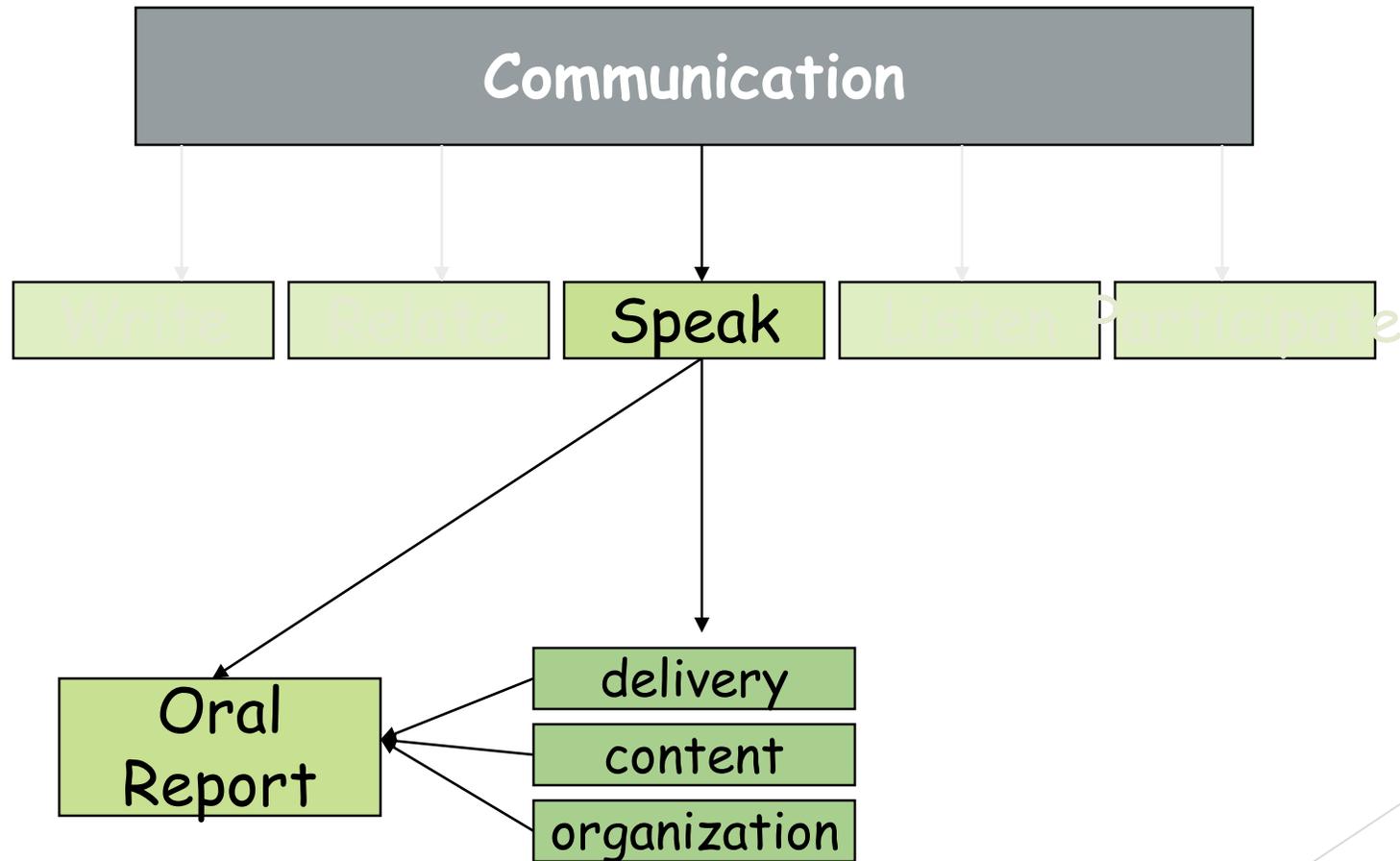


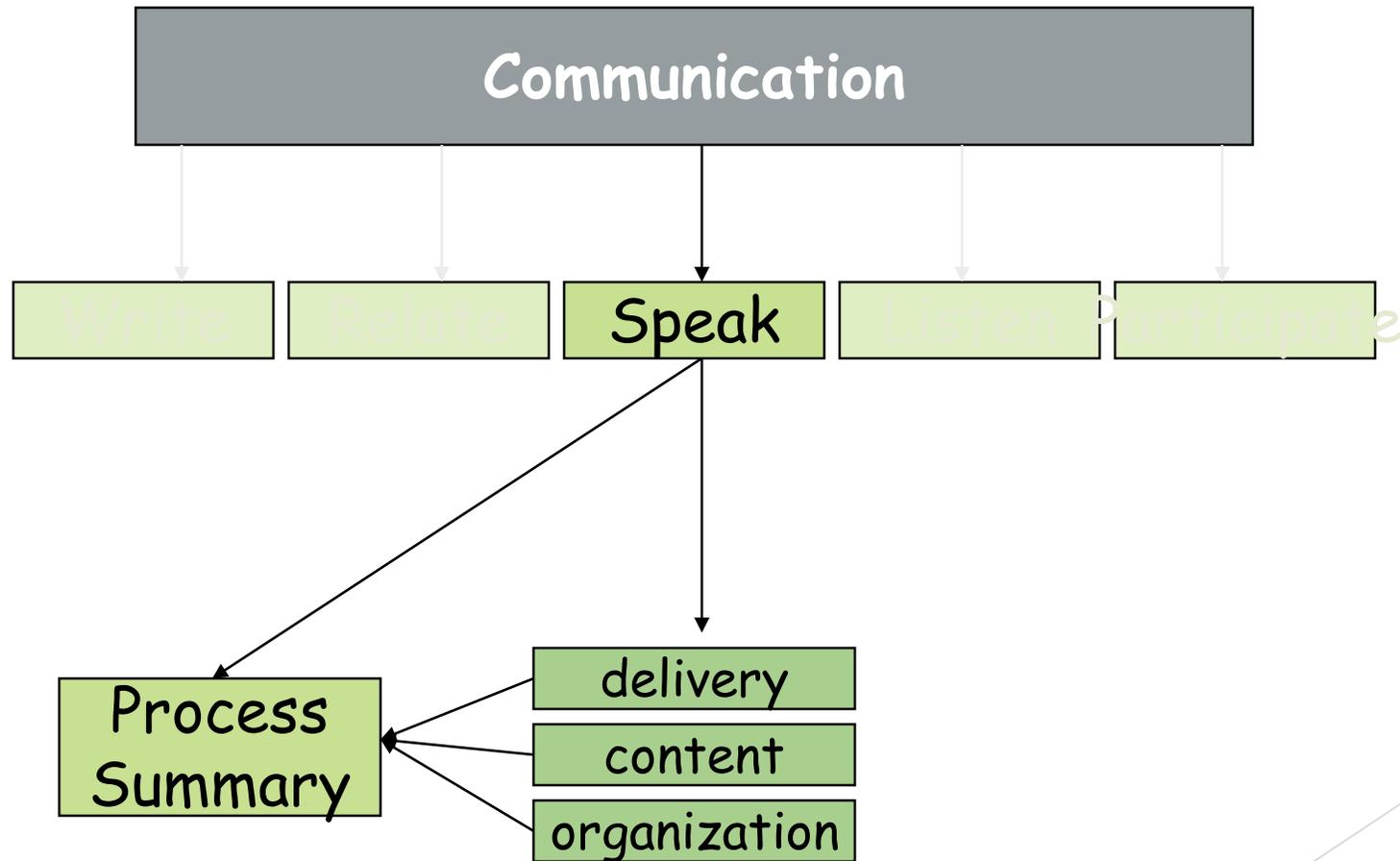


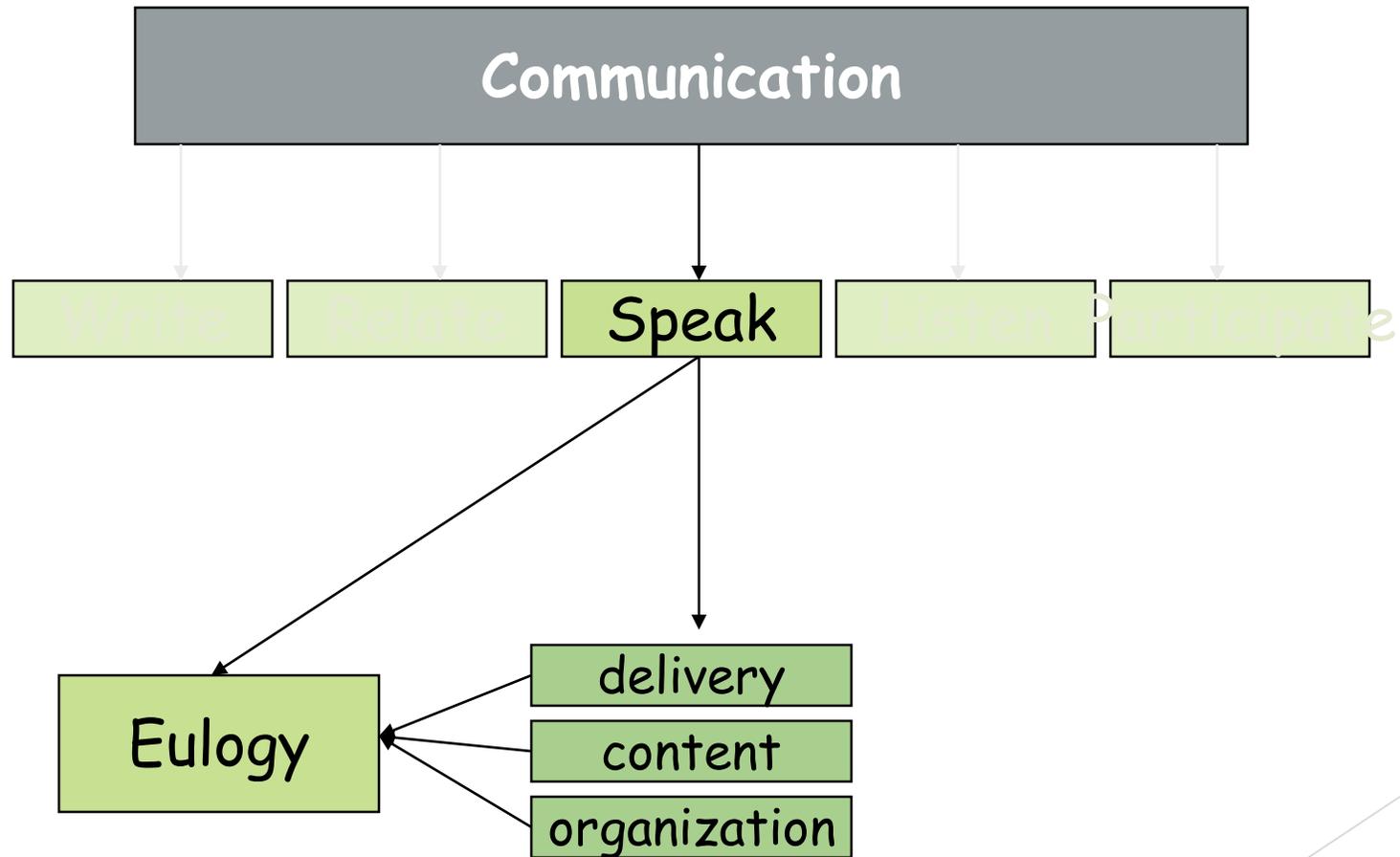












# Assignments

Standardized Exam, abstract, advertisement, annotated bibliography, biography, briefing, brochure, budget, care plan, case analysis, chart, cognitive map, court brief, debate, definition, description, diagram, dialogue, diary, essay, executive summary, exam, flow chart, group discussion, instruction manual, inventory, lab notes, letter to the editor, matching test, mathematical problem, memo, micro theme, multiple choice test, narrative, news story, notes, oral report, outline, performance review, plan, precis, presentation, process analysis, proposal, regulation, research proposal, review of literature, taxonomy, technical report, term paper, thesis, word problem, work of art.

(Walvoord Anderson 1998).

# Practical Advice

If you're having a hard time identifying “indicators”  
for your outcome...  
you need to rethink the outcome statement.

## Example indicators...components...traits

- ▶ Organization
- ▶ Complexity of ideas
- ▶ Support for ideas
- ▶ Coherence of presentation
- ▶ Awareness of audience
- ▶ Mechanics
- ▶ Appropriateness
- ▶ Analysis
- ▶ Layout

How not to complicate measuring ...

OR

Why you need common "indicators"

faculty1

faculty1



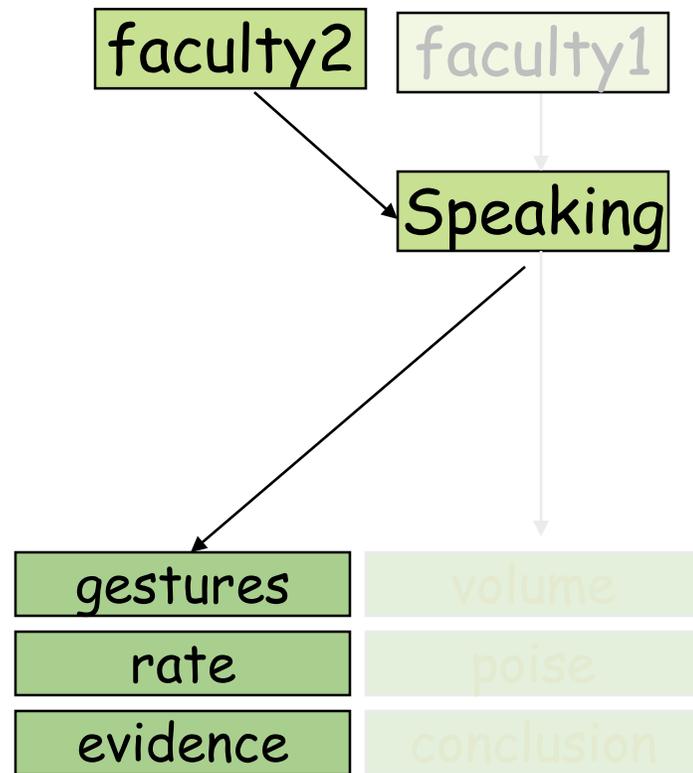
Speaking

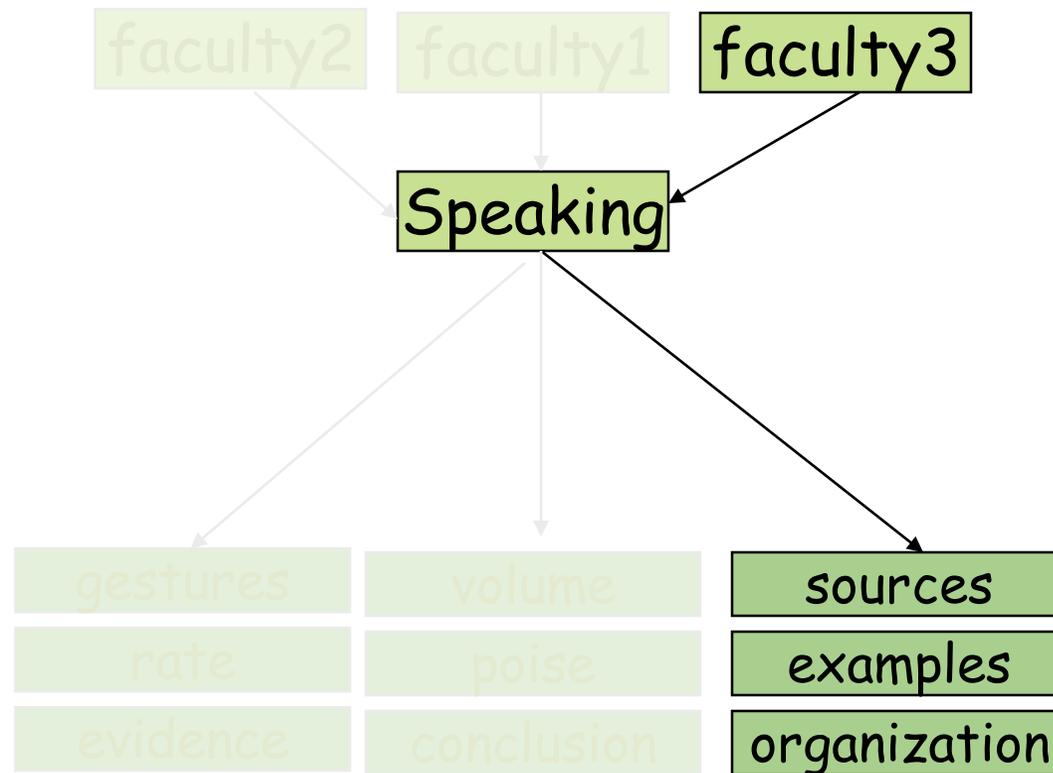


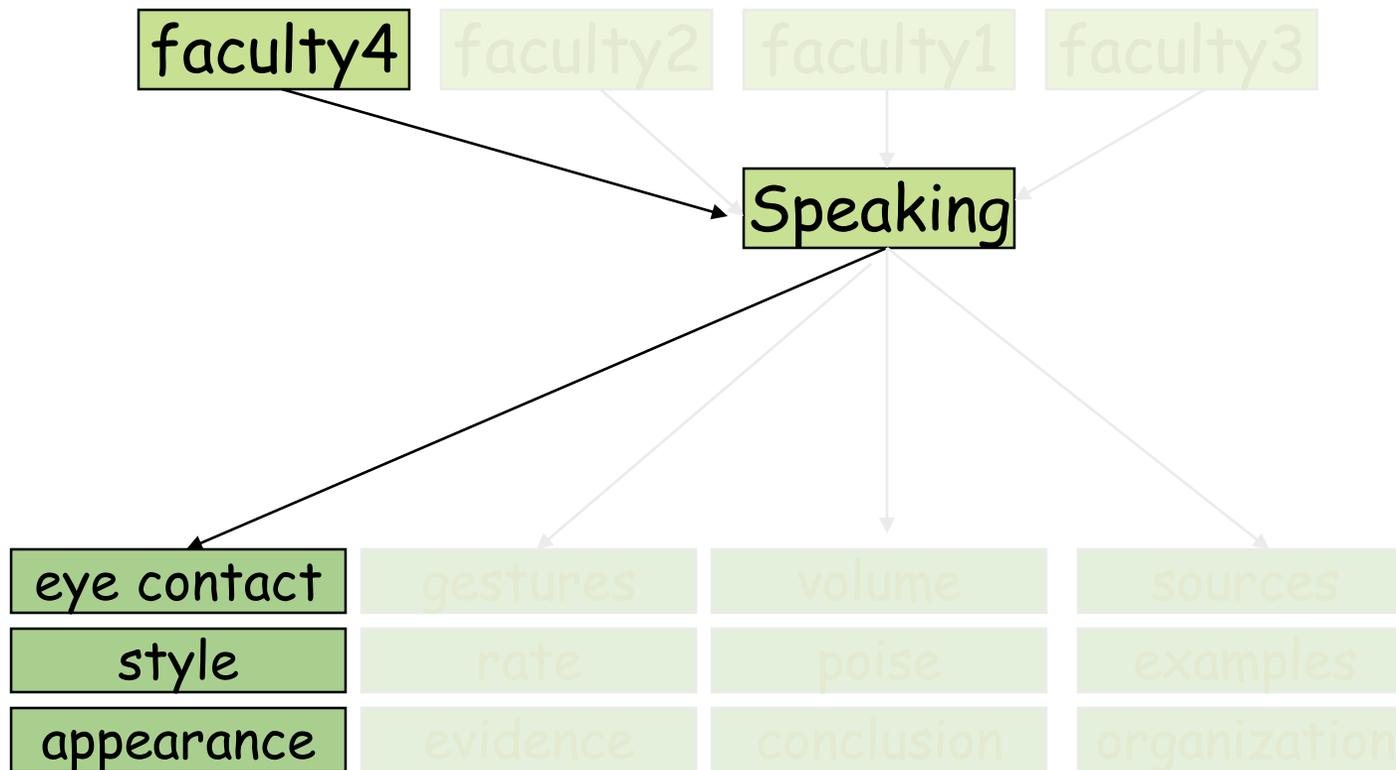
volume

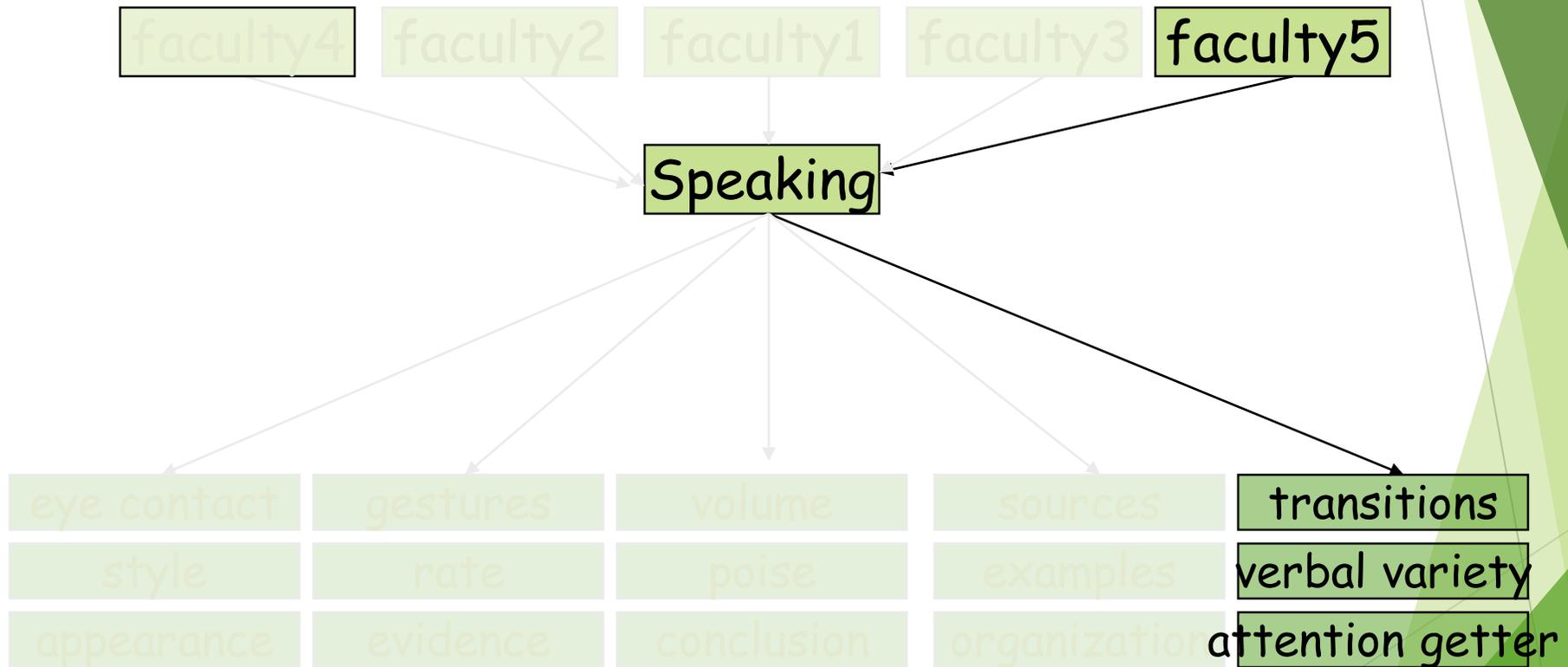
poise

conclusion









# Can our students deliver an effective Public Speech?

|             |          |            |              |                  |
|-------------|----------|------------|--------------|------------------|
| eye contact | gestures | volume     | sources      | transitions      |
| style       | rate     | poise      | examples     | verbal variety   |
| appearance  | evidence | conclusion | organization | attention getter |

## Example #1

Gather factual information and apply it to a given problem in a manner that is relevant, clear, comprehensive, and conscious of possible bias in the information selected

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**BETTER:** Students will be able to apply factual information to a problem

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Gather factual information and apply it to a given problem in a manner that is relevant, clear, comprehensive, and conscious of possible bias in the information selected

BETTER: Students will be able to apply factual information to a problem

Indicators:

Relevance

Clarity

Comprehensiveness

Aware of Bias

## Example #2

Imagine and seek out a variety of possible goals, assumptions, interpretations, or perspectives which can give alternative meanings or solutions to given situations or problems

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Imagine and seek out a variety of possible goals, assumptions, interpretations, or perspectives which can give alternative meanings or solutions to given situations or problems

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**BETTER:** Students will be able to provide alternative solutions to situations or problems

Indicators:

Variety of assumptions

Perspectives

Interpretations

Analysis of comparative advantage

## Example #3

Formulate and test hypotheses by performing laboratory, simulation or field experiments in at least two of the natural science disciplines; one of these experimental components should develop in greater depth students' laboratory experience in the collection of data, its statistical and graphical analysis, and an appreciation of its sources of error and uncertainty

## Example #3

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**BETTER:** Students will be able to test hypotheses

## Example #3

Formulate and test hypotheses by performing laboratory, simulation, or field experiments in at least two of the natural science disciplines (one of these experimental components should develop, in greater depth, students' laboratory experience in the collection of data, its statistical and graphical analysis, and an appreciation of its sources of error and uncertainty)

BETTER: Students will be able to test hypotheses.

Indicators:

Data collection

Statistical Analysis

Graphical Analysis

Identification of sources of error

## Consider...

- ▶ How many outcomes? What's reasonable at each level?
- ▶ Cognitive Level
- ▶ Are performance indicators embedded in the outcome?



# Curriculum Mapping

Or....Where to measure learning

# CASC General Ed Outcomes

Students will be able to ...

...demonstrate technologic and information literacy

...think critically

...communicate effectively

...practice global and civil awareness

General Education  
Learning  
Outcomes

1xx 1xx 2xx 2xx 2xx 3xx 3xx 3xx 4xx Capstone

---



1

2

3

4

5

6

7





# Gen Ed Learning Outcomes



1xx 1xx 2xx 2xx 2xx 3xx 3xx 3xx 4xx Capstone

---

|   |   |   |   |   |   |   |  |   |   |   |
|---|---|---|---|---|---|---|--|---|---|---|
| 1 | X |   | X |   |   |   |  | X | X | X |
| 2 |   | X | X | X |   |   |  |   |   |   |
| 3 | X |   |   |   |   | X |  | X | X |   |
| 4 |   |   |   |   |   |   |  |   |   |   |
| 5 | X |   |   |   |   |   |  |   |   | X |
| 6 |   | X |   |   | X | X |  | X | X |   |
| 7 |   | X |   |   | X | X |  |   | X |   |

# Gen Ed Learning Outcomes



1xx 1xx 2xx 2xx 2xx 3xx 3xx 3xx 4xx Capstone

|   |   |   |   |   |   |   |  |   |   |   |
|---|---|---|---|---|---|---|--|---|---|---|
| 1 | K |   | A |   | A |   |  | A | A | S |
| 2 |   | K | A | S |   |   |  |   |   |   |
| 3 | K |   |   |   |   | K |  | K | K |   |
| 4 |   |   |   |   |   |   |  |   |   |   |
| 5 | K |   |   |   |   |   |  |   |   | S |
| 6 |   | K |   |   | K | A |  | A | S |   |
| 7 |   | S |   |   | A | A |  |   | S |   |

**K= Knowledge/Comprehension; A= Application / Analysis; S= Synthesis /Evaluation**

# Gen Ed Learning Outcomes



|   | 1xx | 1xx | 2xx | 2xx | 2xx | 3xx | 3xx | 3xx | 4xx | Capstone |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|----------|
| 1 | K   |     | A   |     | A   |     |     | A   | A   | S        |
| 2 |     | K   | A   | S   |     |     |     |     |     |          |
| 3 | K   |     |     |     |     | K   |     | K   | K   |          |
| 4 |     |     |     |     |     |     |     |     |     |          |
| 5 | K   |     |     |     |     |     |     |     |     | S        |
| 6 |     | K   |     |     | K   | A   |     | A   | S   |          |
| 7 |     | S   |     |     | A   | A   |     |     | S   |          |

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# Gen Ed Learning Outcomes



1xx 1xx 2xx 2xx 2xx 3xx 3xx 3xx 4xx Capstone

|   |   |   |   |   |   |   |  |   |   |   |
|---|---|---|---|---|---|---|--|---|---|---|
| 1 | K |   | A |   | A |   |  | A | A | S |
| 2 |   | K | A | S |   |   |  |   |   |   |
| 3 | K |   |   |   |   | K |  | K | K |   |
| 4 |   |   |   |   |   |   |  |   |   |   |
| 5 | K |   |   |   |   |   |  |   |   | S |
| 6 |   | K |   |   | K | A |  | A | S |   |
| 7 |   | S |   |   | A | A |  |   | S |   |

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1xx 1xx 2xx 2xx 2xx 3xx 3xx 3xx 4xx Capstone

|   |   |   |   |   |   |   |  |   |   |   |
|---|---|---|---|---|---|---|--|---|---|---|
| 1 | K |   | A |   | A |   |  | A | A | S |
| 2 |   | K | A | S |   |   |  |   |   |   |
| 3 | K |   |   |   |   | K |  | K | K |   |
| 4 |   |   |   |   |   |   |  |   |   |   |
| 5 | K |   |   |   |   |   |  |   |   | S |
| 6 |   | K |   |   | K | A |  | A | S |   |
| 7 |   | S |   |   | A | A |  |   | S |   |

**K= Knowledge/Comprehension; A= Application / Analysis; S= Synthesis /Evaluation**

# Gen Ed Learning Outcomes

1xx 1xx 2xx 2xx 2xx 3xx 3xx 3xx 4xx Capstone



|   |   |   |   |   |   |   |  |   |   |   |
|---|---|---|---|---|---|---|--|---|---|---|
| 1 | K |   | A |   | A |   |  | A | A | S |
| 2 |   | K | A | S |   |   |  |   |   |   |
| 3 | K |   |   |   |   | K |  | K | K |   |
| 4 |   |   |   |   |   |   |  |   |   |   |
| 5 | K |   |   |   |   |   |  |   |   | S |
| 6 |   | K |   |   | K | A |  | A | S |   |
| 7 |   | S |   |   | A | A |  |   | S |   |

K= Knowledge/Comprehension; A= Application / Analysis; S= Synthesis /Evaluation

# Gen Ed Learning Outcomes



1xx 1xx 2xx 2xx 2xx 3xx 3xx 3xx 4xx Capstone

|   |   |   |   |   |   |   |  |   |   |   |
|---|---|---|---|---|---|---|--|---|---|---|
| 1 | K |   | A |   | A |   |  | A | A | S |
| 2 |   | K | A | S |   |   |  |   |   |   |
| 3 | K |   |   |   |   | K |  | K | K |   |
| 4 |   |   |   |   |   |   |  |   |   |   |
| 5 | K |   |   |   |   |   |  |   |   | S |
| 6 |   | K |   |   | K | A |  | A | S |   |
| 7 |   | S |   |   | A | A |  |   | S |   |

**K= Knowledge/Comprehension; A= Application / Analysis; S= Synthesis /Evaluation**

# Gen Ed Learning Outcomes



1xx 1xx 2xx 2xx 2xx 3xx 3xx 3xx 4xx Capstone

|   |   |   |   |   |   |   |  |   |   |   |
|---|---|---|---|---|---|---|--|---|---|---|
| 1 | K |   | A |   | A |   |  | A | A | S |
| 2 |   | K | A | S |   |   |  |   |   |   |
| 3 | K |   |   |   |   | K |  | K | K |   |
| 4 |   |   |   |   |   |   |  |   |   |   |
| 5 | K |   |   |   |   |   |  |   |   | S |
| 6 |   | K |   |   | K | A |  | A | S |   |
| 7 |   | S |   |   | A | A |  |   | S |   |

K= Knowledge/Comprehension; A= Application / Analysis; S= Synthesis /Evaluation

# Gen Ed Learning Outcomes



|   | 1xx | 1xx | 2xx | 2xx | 2xx | 3xx | 3xx | 3xx | 4xx | Capstone |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|----------|
| 1 | K   |     | A   |     | A   |     |     | A   | A   | S        |
| 2 |     | K   | A   | S   |     |     |     |     |     |          |
| 3 | K   |     |     |     |     | K   |     | K   | K   |          |
| 4 |     |     |     |     |     |     |     |     |     |          |
| 5 | K   |     |     |     |     |     |     |     |     | S        |
| 6 |     | K   |     |     | K   | A   |     | A   | S   |          |
| 7 |     | S   |     |     | A   | A   |     |     | S   |          |

K= Knowledge/Comprehension; A= Application / Analysis; S= Synthesis /Evaluation

# option cluster

Gen Ed Learning Outcomes



|   | 1xx | 1xx | 2xx | 2xx | 2xx | 3xx | 3xx | 3xx | 4xx | Capstone |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|----------|
| 1 | K   |     | A   |     | A   |     |     | S   | A   | S        |
| 2 |     | K   | A   | A   |     |     | A   |     |     |          |
| 3 | K   |     |     |     |     | K   |     | A   | S   |          |
| 4 |     | K   |     |     | K   |     |     | S   |     |          |
| 5 | K   |     |     |     |     | K   | A   | S   |     | S        |
| 6 |     | K   |     |     | K   | K   |     | A   | S   |          |
| 7 |     | S   |     |     | A   | A   |     | S   | S   |          |

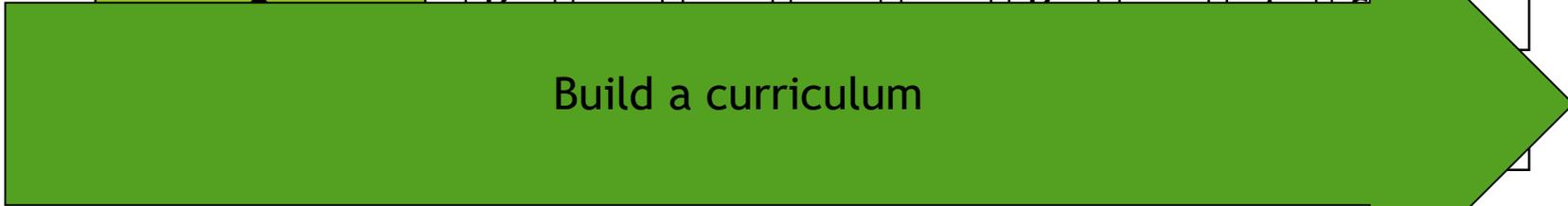
K= Knowledge/Comprehension; A= Application / Analysis; S= Synthesis /Evaluation

# Gen Ed Learning Outcomes

1xx 1xx 2xx 2xx 2xx 3xx 3xx 3xx 4xx Capstone

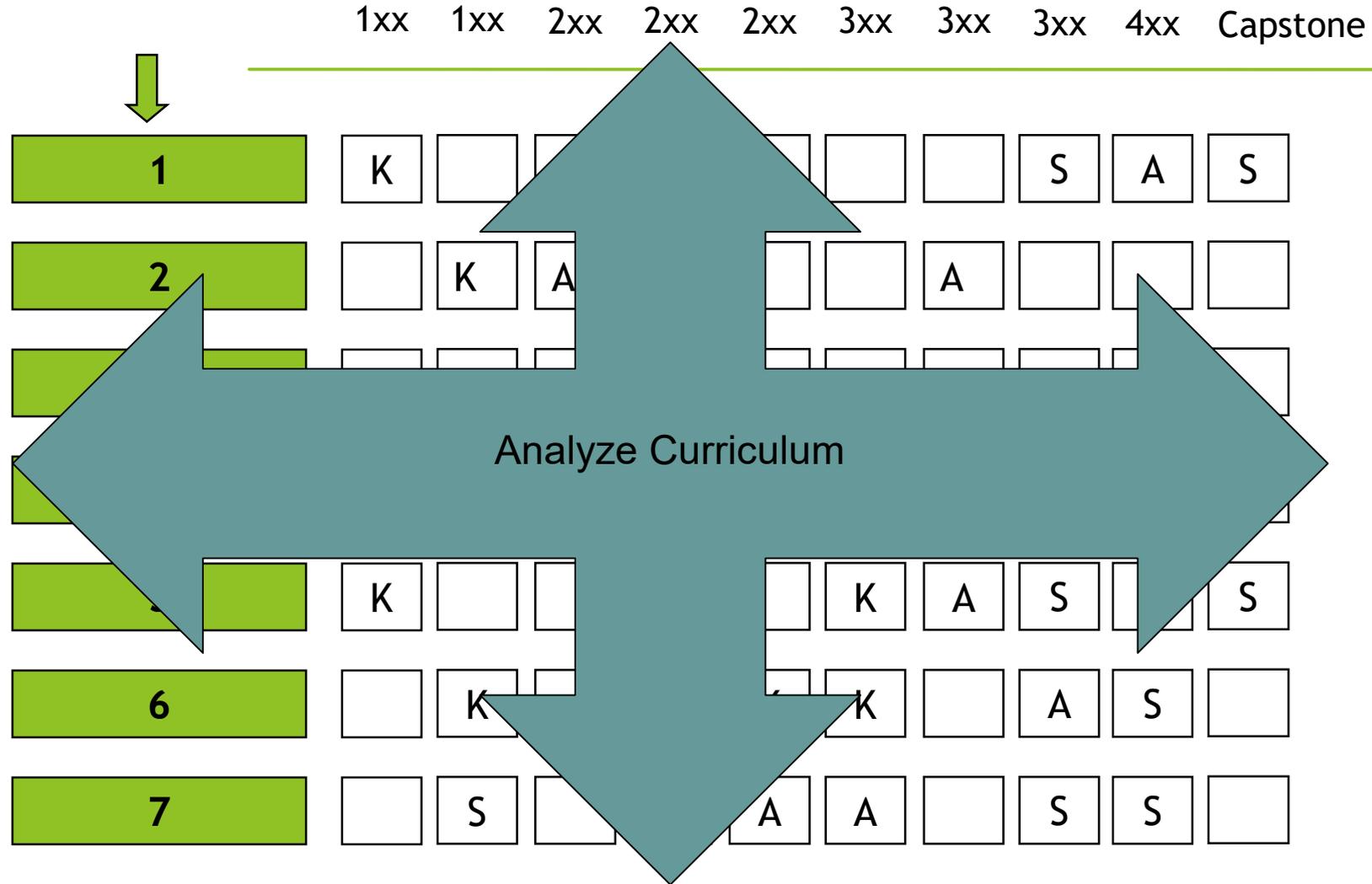


|   |   |   |   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|---|---|---|
| 1 | K |   | A |   | A |   |   | S | A | S |
| 2 |   | K | A | A |   |   | A |   |   |   |
| 3 |   |   |   |   |   |   |   |   |   |   |
| 4 |   |   |   |   |   |   |   |   |   |   |
| 5 | K |   |   |   |   | K | A | S |   | S |
| 6 |   | K |   |   | K | K |   | A | S |   |
| 7 |   | S |   |   | A | A |   | S | S |   |



K= Knowledge/Comprehension; A= Application / Analysis; S= Synthesis /Evaluation

# Gen Ed Learning Outcomes



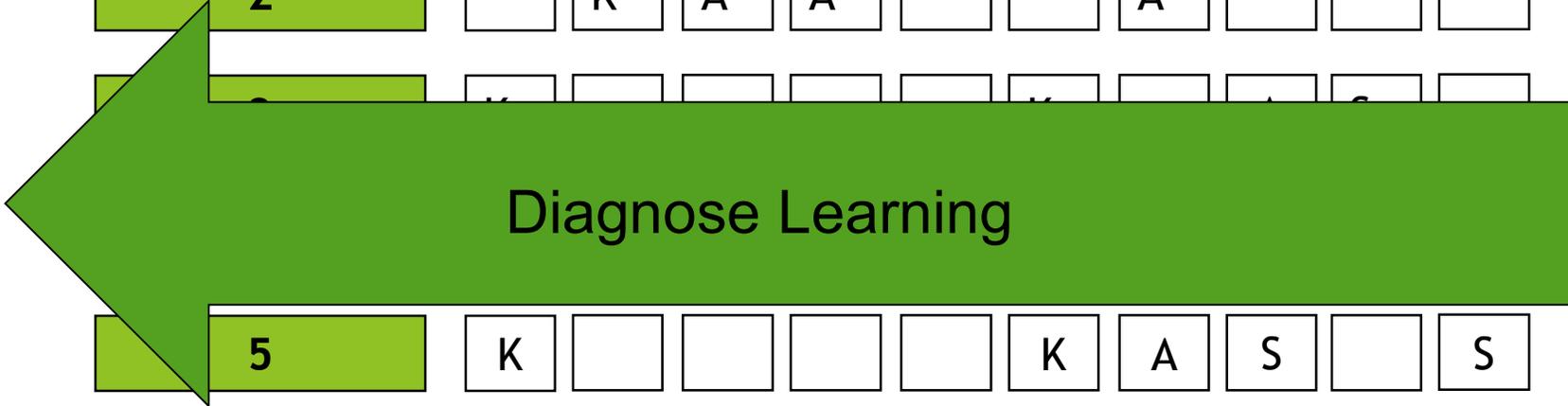
K= Knowledge/Comprehension; A= Application / Analysis; S= Synthesis /Evaluation

# Gen Ed Learning Outcomes

1xx 1xx 2xx 2xx 2xx 3xx 3xx 3xx 4xx Capstone



|   |   |   |   |   |   |   |   |   |   |   |
|---|---|---|---|---|---|---|---|---|---|---|
| 1 | K |   | A |   | A |   |   | S | A | S |
| 2 |   | K | A | A |   |   | A |   |   |   |
| 3 |   |   |   |   |   |   |   |   |   |   |
| 4 |   |   |   |   |   |   |   |   |   |   |
| 5 | K |   |   |   |   | K | A | S |   | S |
| 6 |   | K |   |   | K | K |   | A | S |   |
| 7 |   | S |   |   | A | A |   | S | S |   |



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